



USER GUIDE **MILANO CORTINA 2026** **TICKETING** **APPLICATION**

OLYMPIC AND PARALYMPIC WINTER GAMES
MILANO CORTINA 2026

SUMMARY



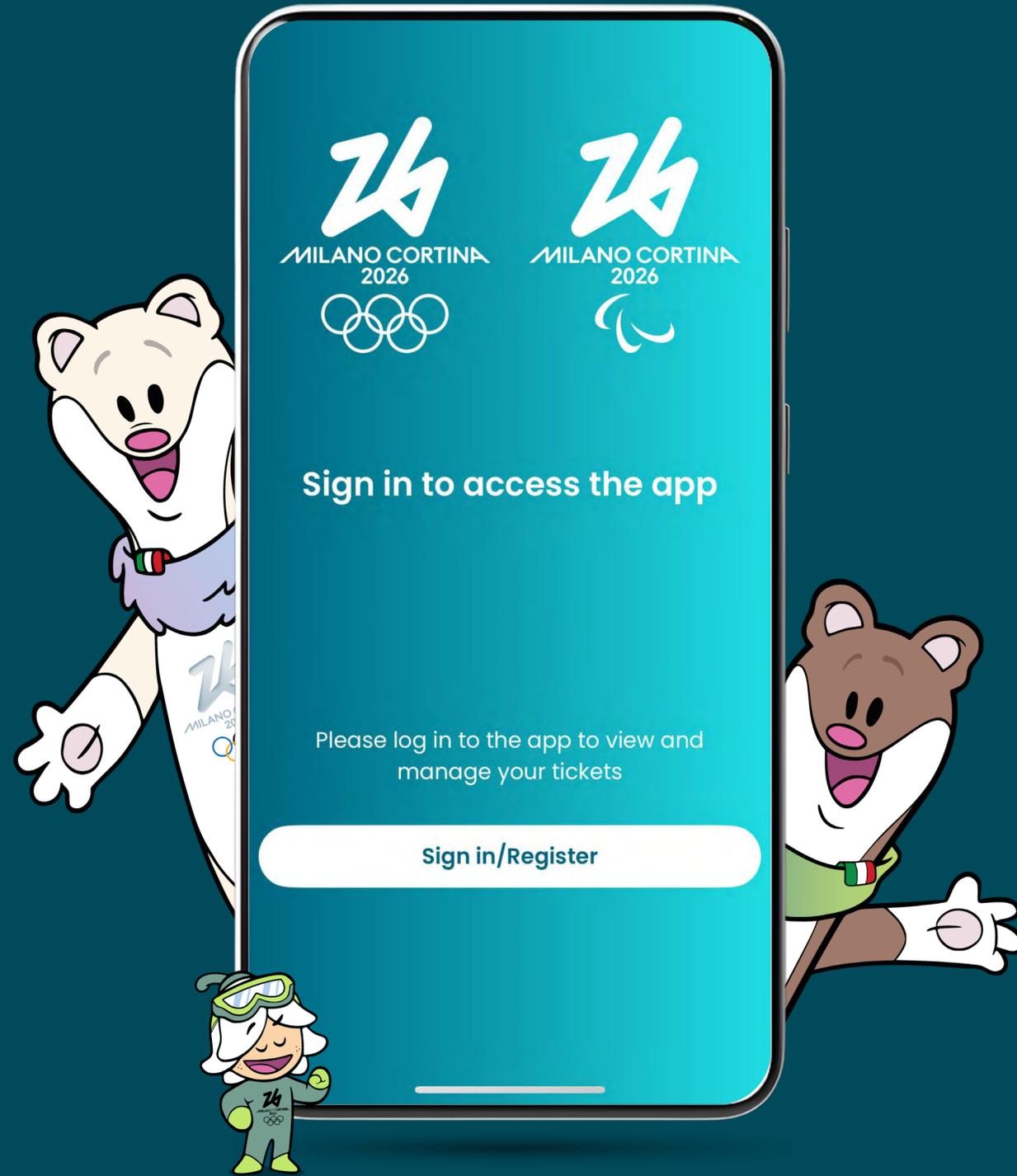
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*The transfer functionality differs according to the origin of your ticket. If the functionality is not available to you and you can no longer attend your session, you can return the ticket to the entity that issued it by clicking on "hand back".

**If your ticket has been transferred to you by a specific entity or if it is part of a hospitality offer, then resale is not possible.

TICKETS MILANOCORTINA2026, THE ONLY OFFICIAL APP FOR RETRIEVING YOUR TICKETS FOR THE GAMES

You must have a smartphone that allows you to download the **MilanoCortina2026 ticketing app** in order to **retrieve your tickets, rename and transfer them to the recipients or resell them.**



APP FUNCTIONALITIES

ONLY ONE APP TO:



RETRIEVE YOUR TICKETS:

THE ONLY WAY
TO ACCESS YOUR SESSION
ON THE DAY



RENAME TICKETS:

PURCHASED FOR
YOUR FAMILY AND FRIENDS



TRANSFER TICKETS:

TO THE RECIPIENTS



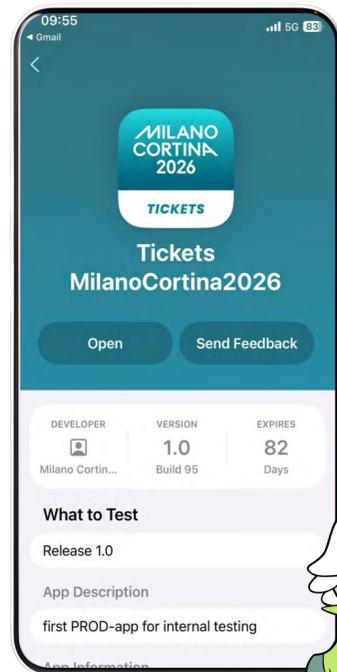
RESELL YOUR TICKETS:

PUT THEM BACK ON SALE
VIA MILANOCORTINA2026
TICKETING APP

LOG IN AND RETRIEVE YOUR TICKETS **NOW!**

HOW TO RETRIEVE MY TICKETS?

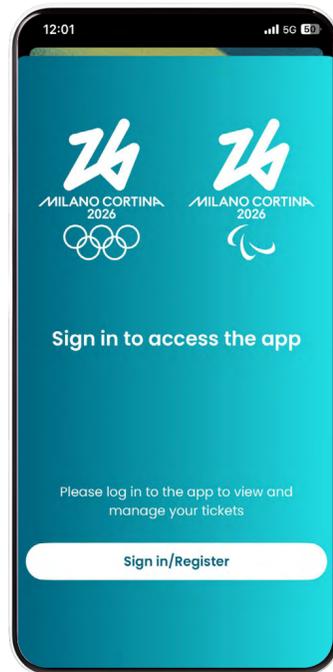
01.



DOWNLOAD THE "TICKETS MILANOCORTINA2026" APP

Download the app through Google Play or App Store.

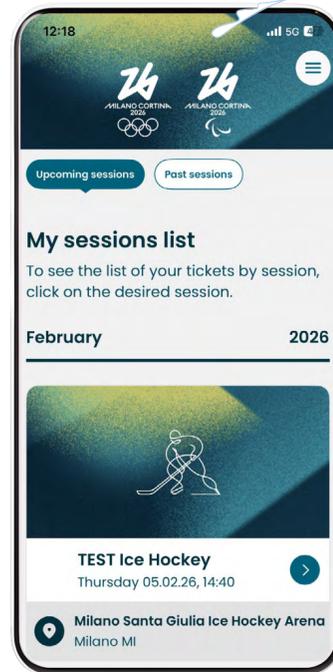
02.



LOG IN

Open the app and log in with your Tickets MilanoCortina2026 log in details or create an account.

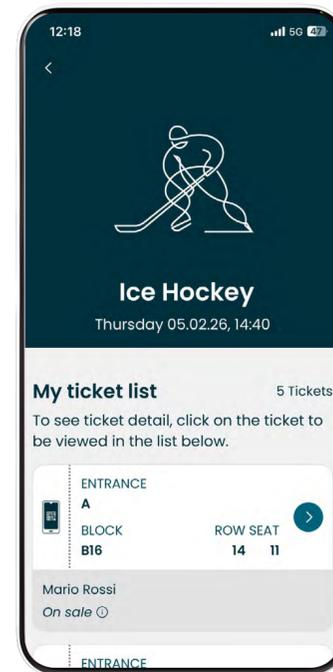
03.



CLICK ON ONE OF YOUR SESSIONS

All the sessions you purchased will appear here, on the homepage.

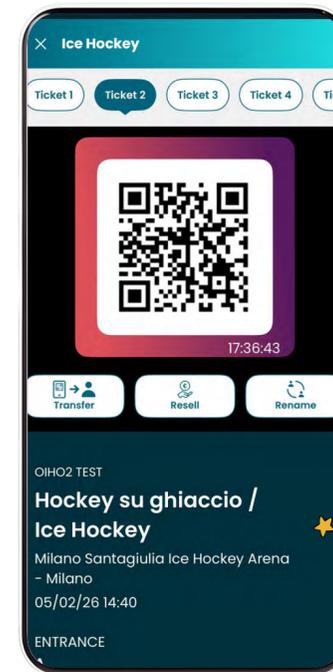
04.



FIND THE TICKETS FOR YOUR SESSION

All the tickets for the selected session will be displayed on this page.

05.



CLICK ON ONE OF YOUR TICKETS

A secure QR code will be displayed as you approach the event to give you access to the site.

Please note:

1. Use the same log in details (email address and password) as those used for the MilanoCortina2026 ticketing website

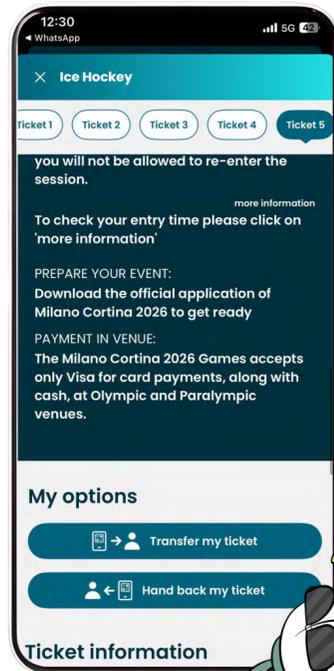
2. Log in at the least once with your MilanoCortina2026 account before the Games to have access to your tickets even **without network**



HOW TO TRANSFER MY TICKETS?

YOU CAN TRANSFER ONE OR MORE TICKETS TO THE PERSON OF YOUR CHOICE.

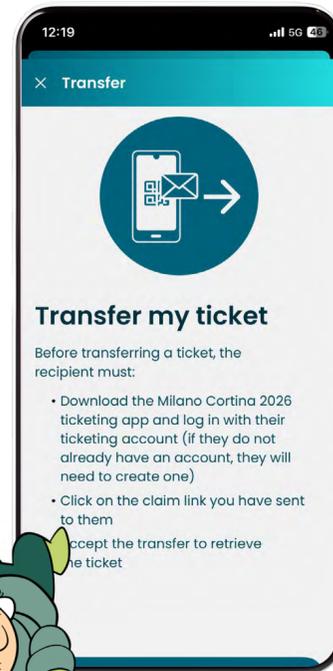
01.



CLICK ON "TRANSFER"

On the ticket you wish to transfer.

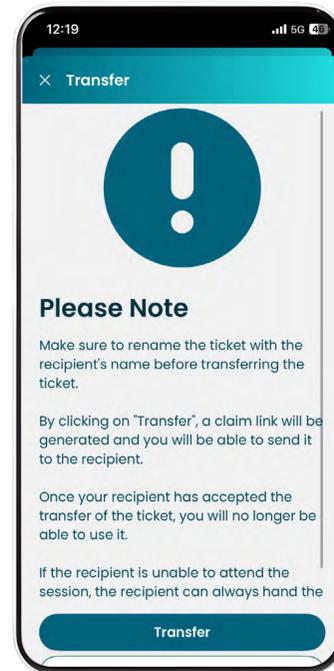
02.



CLICK ON "CONTINUE"

You will then be able to access the ticket transfer.

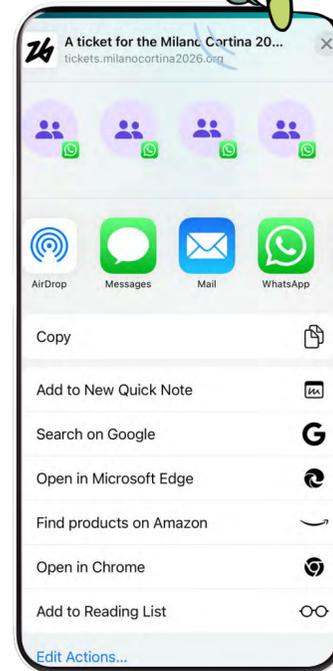
03.



CLICK ON "TRANSFER"

You can then transfer the ticket to the person of your choice.

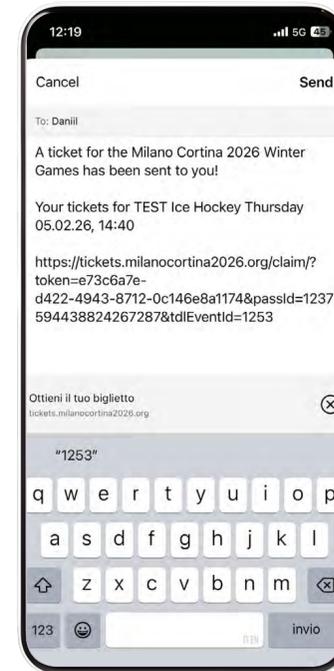
04.



SELECT A DELIVERY METHOD

You can transfer your ticket via WhatsApp, email, message or other ways.

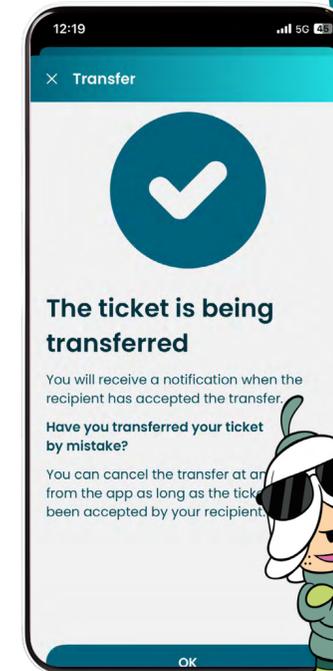
05.



CONFIRM THE TRANSFER

By sending the pre-written message displayed.

06.



YOUR TICKET IS BEING TRANSFERRED

You will be notified as soon as the recipient accepts the transfer.

Please note:

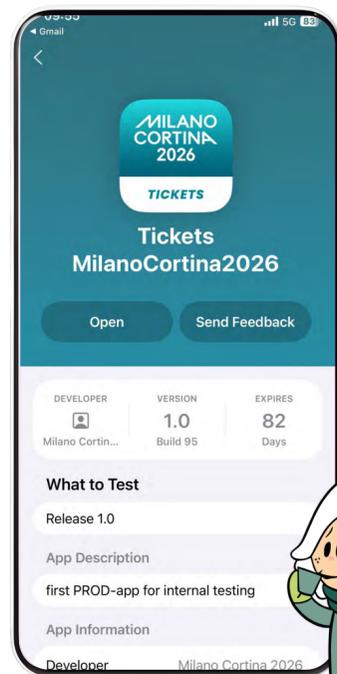
1. If you have tickets for several people, we strongly recommend that you transfer them to your recipients in advance of the session to facilitate access on the day.

2. You can cancel the transfer at any time until the ticket has been collected by your beneficiary. Once the transfer has been accepted by your beneficiary, you will no longer be able to use the ticket. The beneficiary can always return the ticket to the purchaser in case he/she cannot attend the session.

NON-CONTRACTUAL VISUALS; SUBJECT TO CHANGE

SOMEBODY HAS TRANSFERRED ME A TICKET. HOW CAN I RETRIEVE IT?

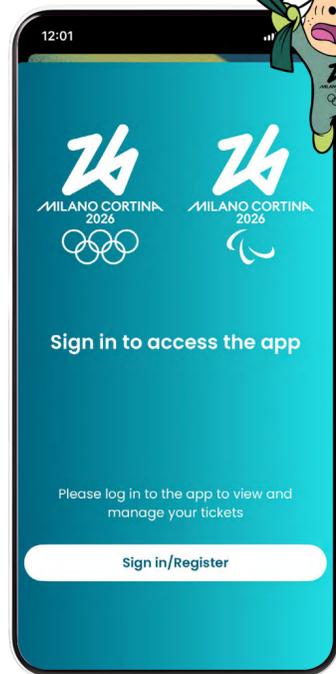
01.



DOWNLOAD THE "TICKETS MILANOCORTINA2026" APP

In your smartphone through Google Store and App Store.

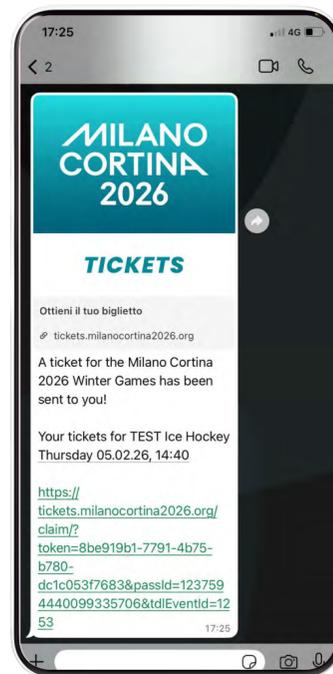
02.



CREATE AN ACCOUNT OR LOG IN

With your MilanoCortina2026 credentials.

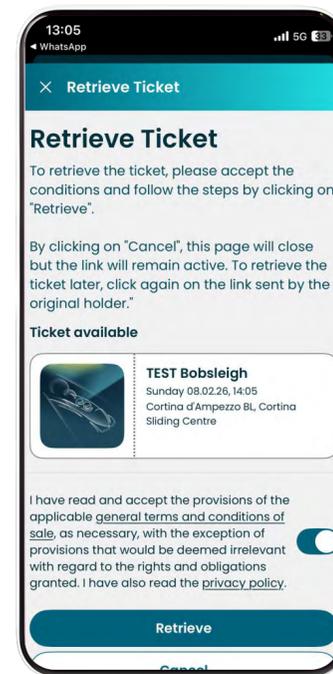
03.



CLICK ON THE LINK RECEIVED FROM YOUR FRIEND OR FAMILY MEMBER

You will then be redirected directly to the application.

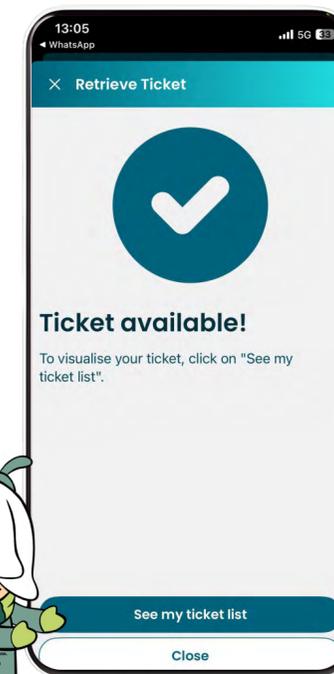
04.



CLICK ON "RETRIEVE"

To do so, you must accept the terms and conditions.

05.



AND FIND THE TICKET ON YOUR SMARTPHONE!

The ticket is then added to your application. To view it, click on "See my list of tickets".

If you already have the application and are logged in, go to this step!

Please note:

1.

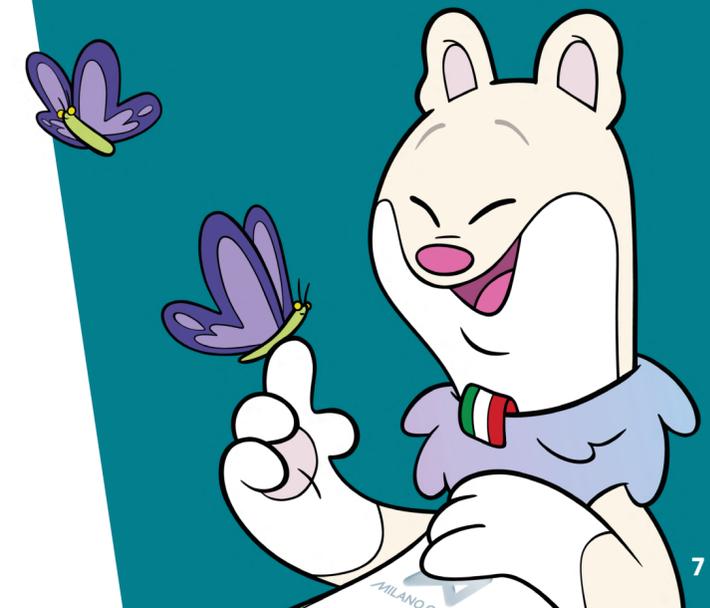
If you already bought tickets, **you must use the same MilanoCortina2026 log in details** (emails and password) to accept and retrieve all of your tickets on the app.

2.

The transfer functionality differs according to the origin of your ticket. If the functionality is not available to you and you can no longer attend your session, you can return the ticket by clicking on "hand back".

3.

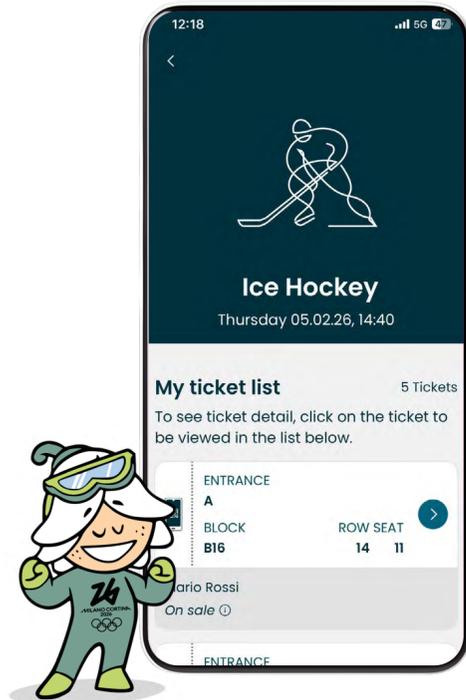
If your ticket has been transferred to you, then resale is not possible.



HOW TO CANCEL A TICKET TRANSFER?

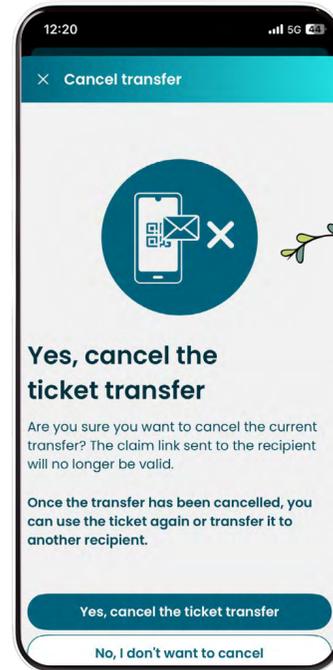
IF THE RECIPIENT STILL HASN'T ACCEPTED THE TICKET

If the recipient has not accepted the transfer, **You can cancel the transfer by clicking on "Cancel the transfer"**



On the corresponding session page

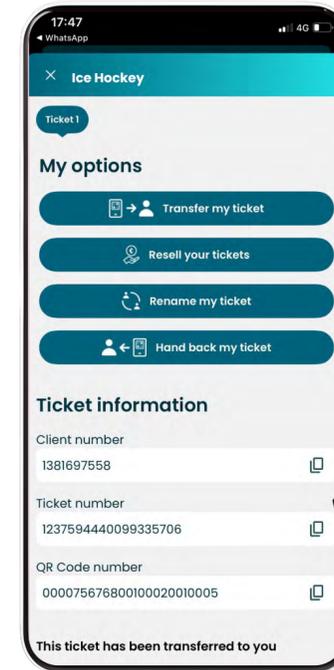
--- Or ---



On the relevant ticket page

IF THE RECIPIENT HAS ACCEPTED THE TICKET

The person who purchased the ticket can no longer cancel the transfer. However, the recipient may, at his or her own initiative, return the ticket:



On the relevant ticket page

Please note:

- 1. If you hold a number of tickets for various people, we strongly recommend transferring them in advance of the session. If Session. Please remember to rename the tickets.**
- 2. If the recipient of a transferred ticket may only send it back to original purchaser.**



HOW TO RESELL MY TICKETS?

VIA THE MILANOCORTINA2026 TICKETING APP

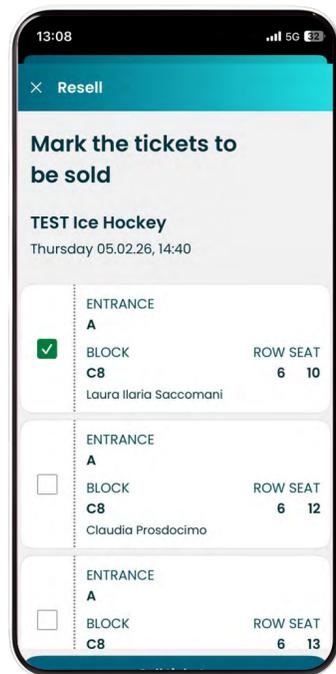
01.



CLICK "RESELL"

On the relevant ticket.

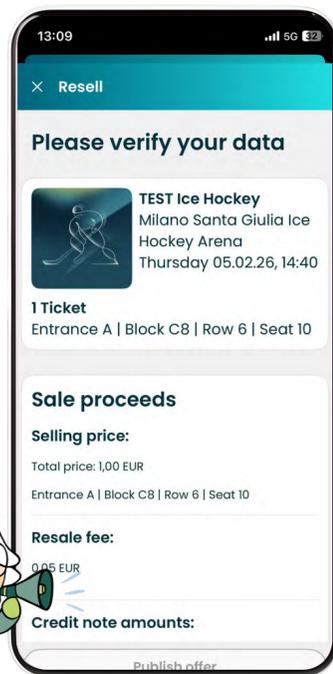
02.



SELECT THE TICKET(S) YOU WISH TO RESELL

You can resell several tickets from the same session. Then click on "Resell".

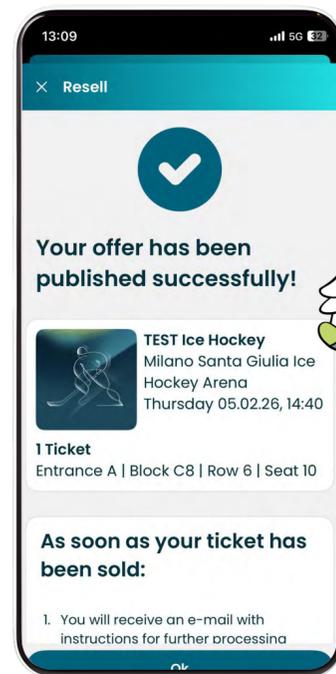
03.



DOUBLE CHECK THAT YOU HAVE SELECTED THE CORRECT TICKET(S)* TO RESELL

Accept General Terms & Conditions and click on "Publish offer".

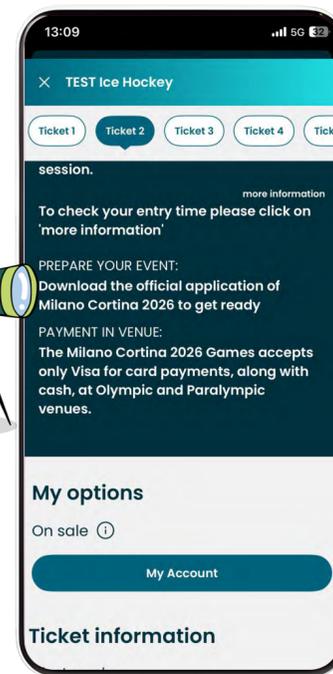
04.



YOUR OFFER IS ONLINE!

If your resale offer finds a buyer, you will be notified. If not, you can withdraw it at any time directly from the resale site.

05.



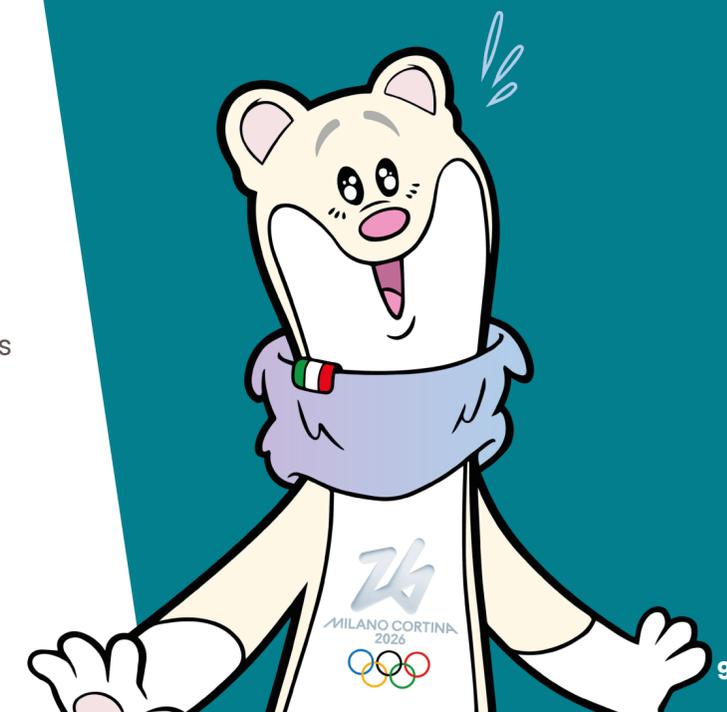
CHECK THE RESALE OFFER STATUS

Go to "My Account" and see all the tickets and your resale offers to check the status.

Please note:

1. Resale ticket prices are **automatically fixed at the original purchase price**. A handling fee is applied.

2. **A transferred ticket cannot be resold by the ticket recipient**, only the purchaser can do so. If your ticket has been transferred to you by a specific entity or is part of a hospitality package, then resale is not possible.



USEFUL LINKS

ANY QUESTIONS?

TICKETING HELP CENTER

FOR NEWS, UPDATES
AND GENERAL INFORMATION SEE

OFFICIAL APP MILANOCORTINA2026

MILANO CORTINA 2026
HOSPITALITY PROGRAMME

ON LOCATION

TO PURCHASE TICKETS GO TO THE WEBSHOP:
tickets.milanocortina2026.org

Download Tickets
MilanoCortina2026 app



VISA
The Official Way to Pay



In recognition of Visa's long-standing partnership with the Olympic and Paralympic Winter Games, Visa is the Official Way to Pay.





Worldwide Olympic and Paralympic Partners



Olympic and Paralympic Premium Partners



Olympic and Paralympic Partners



Olympic and Paralympic Sponsors



Official Supporters



Official Hospitality Provider

ON LOCATION

MILANO CORTINA 2026 RINGRAZIA I SUOI PARTNER PER IL SUPPORTO. MILANO CORTINA 2026 THANKS ITS PARTNERS FOR THEIR DEDICATION.